

# Synchronized Predeployment and Operational Tracker (SPOT)

#### What is SPOT?

SPOT, Synchronized Predeployment and Operational Tracker, is a single, joint enterprise system employed for the management, tracking, and visibility of contractors accompanying U.S. armed forces overseas. It utilizes a standardized user interface for use by defense contractors, Government agencies, and the military. SPOT was designated by the Office of the Secretary of Defense (OSD) as the system of record in accordance with DoDI 3020.41, *Contractor Personnel Authorized to Accompany the U.S. Armed Forces,* which requires a single joint database for logistics, operations, planning, and reporting of deployed contractor status to government and defense contractor stakeholders. It has expanded from an Army only system to a DoD-wide system and is currently being implemented in other Government agencies. Both Department of State (DoS) and United States Agency for International Development (USAID) plan to begin using SPOT within second quarter FY08.

SPOT's strength lies in its ability to integrate and fuse data from DoD systems and the contracting community. As the system is expanded, it will integrate with other systems inside and outside the DoD domain, leveraging authoritative data sources to provide value added services. Its functionality is enhanced by integration with the Joint Asset Management Movement System (JAMMS), a system that scans contractors' credentials at dining facilities and military flights for inbound and outbound contractors. Data collected from JAMMS and SPOT allows verification of a person's identity in theater, tracks his/her movements, and provides theater commanders up-to-date visibility into contractor assets and capabilities.. Additionally, the ability to generate and digitally sign DoD Letters of Authorization (LOA) has significantly increased SPOT's functionality.

#### **Historical Issues/Congressional Interest**

- There was not a centralized tracking and functional management process for contractors deployed in theater
- Functional oversight and control were not adequate for the vast number of contractors who now deploy with the U.S. Armed Forces
- June 2003: GAO reported that DOD relies on contractors to supply a wide variety of services; DOD/Services cannot quantify support that contractors provide to deployed forces around the world
- December 2006: GAO reported high-level DOD action is needed to address long-standing problems with management and oversight of contractors supporting deployed forces
- October 2007: Congressional hearings on Blackwater USA Private Military Contractor Activity in Iraq and Afghanistan

### **Objectives**

- Provide information on contractor logistics that result in increased functional management efficiency, providing COCOMs with greater visibility into contractor assets
- Provide NIPR access to contractor companies to manage contractor information and meet all DoDI requirements
- Leverage and integrate with existing authoritative data sources

#### **Authority**

• DoDI 3020.41

Required coordination between USD(P&R) and USD(AT&L) to designate or develop a joint web-based database and procedures for its use as the central repository for information on all contractors deployed with the forces (CDF) personnel.

OSD Memo
25 Jan 2007

Designated SPOT as the database to serve as the central repository for information on all CDF personnel and contract capability.



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### Regulations

- Class deviation 2007-O0004, Synchronized Predeployment and Operational Tracker (new paragraph (g) to DFARS clause 252.225-7040, Contractor Personnel Authorized to Accompany U.S. Forces Deployed Outside the United States)
  - Contractor Company responsibilities:
    - Enter personnel data before deployment, or if already in the designated operational theater, enter personnel data before contractor becomes part of contract
    - Maintain current data for CDF personnel
    - Designates SPOT as the system for personnel data input
- Class deviation 2007-00010 provides new clause for use in all contracts that require contractor performance in the USCENTCOM AOR by contractor personnel not already covered by DFARS 252.225.7040.

### **Important Memorandums**

- 25 Jan 2007, OSD memo, Designation of Synchronized Predeployment and Operational Tracker (SPOT) as a Central Repository for Information on Contractors Deploying with the Force (CDF)
  - Designated SPOT as the database to serve as the central repository for information on all CDF personnel and contract capability
- 19 Mar 2007, USD(DPAP) memo, Class Deviation-Synchronized Predeployment and Operational Tracker
  - Announced class deviation 2007-O0004 (See above)
- 28 Sep 2007, USD memo, Interim Guidance for the Implementation of the Synchronized Predeployment and Operational Tracker (SPOT) Program
  - Provided guidance for input of information on security and translator/linguist services contracts in Iraq and Afghanistan on all U.S./U.S. Resident Alien, Third Country National, and Local National contractor personnel by 1 Nov 2007.
- 17 Oct 2007, USD(DPAP) memo, Class Deviation-Implementation of the Synchronized Predeployment and Operational Tracker (SPOT) to Account for Contractor Personnel Performing in the United States Central Command Area of Responsibility
  - Establishes class deviation 2007-O0010 which provides a new clause for use in all contracts that require contractor performance in the USCENTCOM AOR by contractor personnel not already covered by DFARS 252.225.7040.
- 28 Jan 2008, Implementation Guidance for the Synchronized Predeployment and Operational Tracker (SPOT) to Account for Contractor Personnel Performing in the United States Central Command Area of Responsibility Phased implementation guidance for contractor input into SPOT:
  - Phase I: All contractor personnel employed by DoD security and translator/linguist service contracts being performed in Iraq and Afghanistan by 1 Nov 2007.
  - Phase II: All contractor personnel employed on DoD security and translator/linguist service contracts being performed in Kuwait by 31 January 2008.
  - Phase III: All contractor personnel employed on DoD-funded construction, external and system support contracts being performed in Iraq, Afghanistan and Kuwait by 15 March 2008.
  - Phase IV: All remaining contractor personnel employed on any DoD-funded contracts being performed in Iraq, Afghanistan and Kuwait by 1 May 2008.
  - Phase V: All contractors employed by DoD-funded contracts being performed in CENTCOM AOR by 1 August 2008.
  - Phase VI: All contractors employed on DoD-funded contracts being performed in support of contingency operations anywhere in the world by 30 September 2008.



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## **SPOT Advantages**

- Provides a <u>central</u>, <u>integrated source of information</u> to assist Defense Contractors and Combatant Commanders in planning force protection, medical support, personnel recovery, and logistics support of contractors who accompany the U.S. Armed Forces
- Presents a single <u>standard user interface</u> for Government and industry to locate and correlate any individual to contract information and points of contact for routine actions and to manage emergency situations in an area of operation
- Provides a standard tool for the functional management of contractors accompanying the force that reduces manual data entry through integration with related industry and Government authoritative systems
- Provides movement tracking through an automated interface with Joint Asset Movement Management System (JAMMS)
  - Provides near-real time connectivity of scanning technologies with SPOT system providing up-to-date visibility into contractor assets and capabilities by leveraging existing authoritative systems and DoD business processes to identify deployed contractors and their movements
- Generates digitally signed Letters of Authorization with unique SPOT barcode to comply with Homeland Security Presidential Directive 12 Policy for a Common Identification Standard for Federal Employees and Contractors
  - Provides a standardized document required for contractors to carry while on travel, streamlining the process by automating KO signature through PKI encryption

#### SPOT POCs

- For technical questions, contact the SPOT Help desk:
  - Email: spot@technisource.com
  - Comm (CONUS): 1 717-506-1368
  - Comm (OCONUS) 1 866-384-1349
  - Chat: http://chat.intellimark-it.com/spot/spot.htm